



FEYZA ÜNAL

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Expertise

- Figma
- Adobe Photoshop
- Adobe Illustrator
- Microsoft PowerApps
- Microsoft PowerBI
- Microsoft Office
- Python

Certificates

- [Build Wireframes and Lo-Fi Prototypes, 2024, Google.](#)
- [Start the UX Design Process, 2024, Google.](#)
- [Foundations of UX Design, 2024, Google.](#)
- [Figma for UX Design, 2024, LinkedIn.](#)
- [Sketching for UX Designers, 2024, LinkedIn.](#)
- [Microsoft PowerApps Essential Training, 2023, LinkedIn.](#)
- [Power BI Dashboards, 2023, LinkedIn.](#)

Languages

- English
Fluent
- German
Elementary
- Turkish
Native

EXPERIENCE

Merck Group KGaA

Darmstadt, Germany.

Working Student

Apr 2023-Sept 2024

User and Service Experience

Designing User-Focused Tools:

- Developed and designed a tool in PowerApps for service catalogue updates.
- Updated the current interface of survey tracker app, based on customer feedback.
- Designed and developed a PowerApp for tracking new hires and departures.

Conducting User Research:

- Participated in expat experience interviews to identify pain points for improvement of mobility process.

Management & Communication:

- Maintained and updated data for a user-friendly service catalogue and IGA database.
- Organized workshops, created PowerPoint presentations, and managed tools utilized by the entire team.

Ernst and Young

Istanbul, Türkiye.

Jan 2021-Oct 2022

Experienced Tax Assistant

People Advisory Services

Tax Assistant

Oct 2021-Jun 2022

Long Term Intern

Jan 2021-Sept 2021

Client Communication:

- Contacted expat employees, preparing meetings to inform them about their taxation process.
- Assisted in preparing meeting notes for clients

Tax Preparation:

- Assisted expats with income tax returns, ensuring timely submission.

Advisory Reports:

- Created detailed advisory reports and income tax calculations.

Global Team Coordination:

- Communicated with various EY teams globally to manage the end-of-year billing process.

Ministry of Foreign Affairs of Türkiye

Ankara, Türkiye

Jan-Feb 2020

Intern

- Assisted the Directorate of Middle East and North Africa.

Bilkent Energy Policy Research Center

Ankara, Türkiye.

Aug-Oct 2019

Undergraduate Research Intern

- Designed a research on LPG sells and storage in Turkey.
- Published op-eds for EPRC's online newsletter *Synergy*.

Bilkent Center for Foreign Policy and Peace Research

Ankara, Türkiye.

Oct 2018-Jan 2019

Undergraduate Research Intern

- Assisted research on Terrorism Education Project.

Interests

- Illustration (Watercolor& Digital)
- Photography
- Literature
- Art
- Travelling

EDUCATION

Goethe University Frankfurt

Frankfurt, Germany

Comparative Democracy, MA.

Oct 2022-Mar 2025 (Exp.)

Bilkent University

Ankara, Türkiye

International Relations, BA.

Political Science and Public Adm., Minor Degree.

Aug 2015-Jun 2020

Malmö University

Malmö, Sweden

Global Politics Exchange Program

Jan-Jun 2019

OTHER EXPERIENCE

Leadership and Organization

- Vice President at Bilkent Literature Society, 2019.
- Organizer at Public Summit 2019, as a member of Student Council Seminar Committee.
- Organizer at Political Thought Summit 2018, as a member of Political Thought Club.

Editorial and Authorship

- Editor at KiDergi, Bilkent Literature Society, 2017.
- Author at www.neokuyorum.com, 2016.

Volunteer

- Duy-Gel Project, taking care of hearing-impaired children, Bilkent, 2019.